

Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-StationBuilding BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

C A No. Applied For Complaint No. 105/2021

In the matter of:

Rajan Kumar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

- 1. Mr. Arun P Singh (Chairman)
- 2. Mrs. Vinay Singh, Member (Law)

Appearance:

1. Mr. Rajan Kumar, Complainant

2. Mr. Imran Siddiqi, Mr. Sandeep Kumar & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 11th November, 2021 Date of Order: 15th November, 2021

Order Pronounced by:- Mrs. Vinay Singh, Member (Legal)

Briefly stated facts of the case are that the complainant applied for new connection, but the respondent company rejected his application for new connection.

The complainant submitted that he applied for new electricity domestic connection vide request no. 8004977862 at premises no. 212, Gali No. 5, Jwala Nagar, Shahdara, Delhi-110032. He further submitted that respondent rejected his application for new connection on the pretext of "address in MCD objection list: Occupancy cum completion certificate is required".

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It is also his submission that there are four (4) more houses with the same address. Complainant also submitted that he is using electricity through temporary connection which is very costly. Therefore, he requested the Forum to direct the respondent for immediate release of the new connection.

Notice was issued to both the parties to appear before the Forum on 12.10.2021.

The respondent submitted their reply stating therein that complainant Sh. Rajan Kumar applied for new electricity connection for domestic purpose vide application no. 8004977862 at 212, FF, Gali No. 5, Jwala Nagar, Near Ambedkar Park, Delhi-110032. During the site visit it was found that address of the premises for which the new electricity connection applied is appearing in the objection list of EDMC hence, the complainant has to submit building completion certificate issued from EDMC.

The matter was listed for hearing on 12.10.2021, when complainant was directed to file NOC or completion certificate.

On next date of hearing on 27.10.2021, none was present on behalf of the complainant.

The matter was finally heard on 11.11.2021, when complainant was present. The said property where new connection is applied for is in the MCD objection list booked in 2019. Whenever the complainant files NOC, the connection may be released after fulfilling all the commercial formalities. The complainant himself admitted before the Forum at the time of arguments that this premises was booked at the time of his father. Arguments heard and matter was reserved for orders.

The main issue in the present case is whether the connection can be granted or not.

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We have gone through the submissions made by both the parties. From the narration of facts and material placed before us we find as per respondent's submission the address where the complainant applied for new electricity connection is in MCD objection list.

In view of the above, we are of the considered opinion that for release of new connection the complainant has to obtain true, genuine NOC from EDMC office and submit before the respondent and respondent is further directed to release of the connection after fulfilling all the commercial formalities as per DERC Guidelines 2017.

So, the case is disposed off accordingly.

No order as to the cost.

The order is issued under the seal of CGRF.

(VINAY SINGH) MEMBER (LAW)

(ARUN PSINGH) CHAIRMAN

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